



As you are all aware, everyday many businesses are temporarily closing around the country. **Wilmer is presently operating as normal.** We are accepting, processing, and shipping orders as we receive them. We are assuming your customers are open and are able to receive shipments.

We are asking you whenever possible to verify that they are able to receive packages before you send Wilmer your order. The more you can do to determine if your Commercial customer is accepting shipments the better for all modes (Small Package, LTL, TL) of shipping. This will help safeguard against lost orders due to delivery issues.

We are starting to see return shipments at our facilities due to businesses being unable to receive shipments. We will accumulate these orders and re-ship them at a future date once restrictions have been lifted.

- Wilmer does not have the ability to verify if your customers are able to receive shipments at this time.
- For our customers serviced from our California distribution center. Our **California distribution center remains open** at this time as they have been deemed “essential”.
- Residential shipments appear to be moving quite well at this time, even in areas where freight embargo's have been enacted.
- **For orders, invoices and shipment tracking login to YourWilmer.com 24/7**

This is a unique time for all of us. Wilmer’s commitment is to continue to work with our distributors to serve your customers’ needs the best we can during this challenging period. As concerns arise, we will communicate with you to ensure you are up to date.

Sincerely,

The Wilmer Team